

**25,000**

students

**2,600**

staff

**550+**

scholarships



## Case Study: Studylink Integration

### Flinders University

### The Challenge:

Flinders University wanted to integrate StudyLink (an industry standard, cloud-based applications portal) with their existing TechnologyOne Student Management System.

This integration would allow them to streamline and automate their student application process, whilst also providing transparency and visibility to all stakeholders during the application stages.

*Flexible & Pragmatic*  
"ESAM Consulting were so easy to onboard, flexible and pragmatic. They really hit the ground running - delivering great outcomes!"

SIMON SKRÖDAL  
TECHNICAL LEAD

Flinders University

### Why it was important:

Flinders University was looking to amend project resourcing constraints, whilst removing outdated manual processes.

They sought to streamline the international applicant process and provide clarity to all parties on their application status. The university wanted to leverage StudyLink to allow all data flow directly to their corporate website and existing Student Management Systems.

### How the work was carried out:

With Flinders University based in South Australia, ESAM Solution Architects flew down to workshop with Flinders' IT staff and begin the project. Once initiated, ESAM completed all work remotely from their site in Brisbane. This enabled costs to be kept low, with all available funding to be directed to ESAM resources.

Flinders were kept updated throughout the project with weekly video and teleconference meetings. The StudyLink integration project took 2 months, with ESAM providing all user acceptance testing and post "go-live" support.



## Operational outcomes:

By using StudyLink Connect as part of the Flinders' Interational Student Admissions, ESAM was able to efficiently integrate the online admissions portal for foreign applicants into the existing Student Management systems.

StudyLink was also integrated with existing TechnologyOne infrastructure enabling Flinders University to easily flow the data to their corporate website and reporting solution.

## Why ESAM Consulting was chosen:

- ESAM provided an affordable specialist solution to Flinder's resourcing constraints.
- Through our existing relationship with Flinders University, ESAM were a first choice when tendering.
- 120+ years experience and a proven track record with TechnologyOne and StudyLink software.
- Trustworthiness and honesty when communicating and delivering services.



*"Working with ESAM feels like a true partnership...our outcomes would not have been possible without the help and expertise of ESAM"*

*"Working with ESAM Consulting is like working with a member of your own team. They bring their knowledge, experience and best practices from a network of Australian universities.*

*This allows them to often understand your business better than you do.*

*Before working with ESAM, we were unable to progress aspects of our project due to resourcing constraints. ESAM were able to adapt to our cadence of working to such a depth, that I truly forgot they were an external partner and not a part of the core project team"*

SIMON SKRØDAL  
TECHNICAL LEAD

Flinders University

## About ESAM Consulting

ESAM Consulting is an independent Brisbane-based leader in IT solutions for Higher Education. We partner with universities to facilitate an outcome by providing "capability on demand". Whether it's project-based work to enhance an existing team, or strategic consulting and change management leadership, ESAM Consulting combines deep sector knowledge, domain expertise and an enviable track record to provide clients with custom solutions.

## What to do next...

**Need help with business processes or strategic change management?**

For an obligation free assessment by one of our *Solution Architects* - contact us today.

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Mark draws on vast experience working for higher education and enterprise software providers to bring solutions to your business. He began working at one of Brisbane's leading tertiary institutions in 1991, working his way up to senior management before transferring to numerous roles for enterprise software providers. He has consulted in 6 countries and has his track record of delivering systems to maximise organisational effectiveness is outstanding.