# StudyLink Connect

Reduce turnaround times by streamlining your payment process

Admissions teams around the world would agree that the accept and pay stage of the student application process can be slow and manual.

This can lead to a lot of time wasted on manual data entry, updating and switching between different systems and waiting on finance teams to reconcile and confirm payments. And receiving direct bank transfers or payments without critical student identifying information can make matters worse.

Integrating the process between your student management system, payment provider and admissions system reduces rework and human error, provides quicker access to important data and information via real time updates and provides a seamless experience for all users.

This leads to faster turnaround times and improved conversion rates.



Here's how integrated payments through StudyLink Connect and their payment partners, such as Flywire, can benefit your institution.

#### 1. Real-time payment tracking

Track payments and receive notifications when a payment has been made.

This enables admissions teams to move onto the next step in the process after being informed by StudyLink Connect that the payment has been received without waiting for finance to reconcile and provide a report.

#### 2. Faster payment processing Eliminate manual processes including data entry, switching between systems and waiting

for updates from finance teams.

## 3. Accurate information to trigger, identify and reconcile payments

Automatically capture all relevant student information, making sure all payments you receive are accurate and identifiable.



#### 4. No more overpayments or short balances

Have transparency over students' outstanding balances in their local currency and protect transactions from large international transfer fees.

You can even restrict how much the payer sends. With the StudyLink Connect payment integration, the balance owed will be pre-filled in the admissions portal.

#### 5. A safer, more secure process

Protect your team and students against fraud by eliminating the need to share bank details.

### 6. A streamlined experience for all Provide a seamless international

payment option for all stakeholders.

THE UNIVERSITY of ADELAIDE

# Making payments easier at the University of Adelaide

As part of transforming its applications assessment, The University of Adelaide wanted to create a more streamlined payment process for students and staff.

StudyLink Connect's integration with Flywire has allowed the university to make payments easier and more secure for students and save time for everyone.

And for applicants and staff alike, the integration has eliminated the need to reconcile payments with no identification details. "When someone makes a payment through the StudyLink Connect portal, staff receive notification straight away – and the payment is automatically assigned to the right student. So there's no need to go back and forth, trying to identify who it is for."

**Tony Palatianos** Director of Admissions, University of Adelaide

For more information about StudyLink Connect's Accept and Pay feature contact:

#### **Ingeborg Loon**

Director, Education Partnerships M: +61 (0)478 221 139 E: ingeborg.loon@studylink.com